

Celebrating John Glenn's Legacy: 50 Years of Americans in Orbit
Friday, March 2, 2012 * 1:00 p.m. * Cleveland State University Wolstein Center

Frequently Asked Questions for the GENERAL PUBLIC

Below are answers to some of the most commonly asked questions about the John Glenn 50th Anniversary event NASA Glenn Research Center is hosting on Friday, March 2, 2012. If you have a question that is not addressed on this page or if a special accommodation is needed, please email your question or request to: grc-comments@grc.nasa.gov.

GENERAL EVENT QUESTIONS

Q: What is this event and where is it being held?

A: "Celebrating John Glenn's Legacy: 50 years of Americans in Orbit," will be held at 1 p.m. at the Cleveland State University (CSU) Wolstein Center. The program will include remarks by agency officials; various tributes; and remarks by Senator Glenn.

Q: Is there an admission fee?

A: No. While tickets are required, there is no charge for a ticket to this event.

Q: Will I have a choice of where I can sit?

A: Most of the seating will be General Admission. Floor seating is reserved for elected officials and invited guests and several sections in the lower and upper "bowl" of the arena will be roped off for select groups who need to remain together in groups. Please honor all barricades or roping and follow the guidance of ushers.

Q: Will food be sold at this event?

A: CSU has indicated that one or more concession stands in the main concourse of the arena will be open during the event. Food and beverages will be permitted in the arena, but everyone is asked to properly dispose of all items. Outside food and beverages will not be permitted per the arena's standard policies which will be in effect. For more information see:
<http://www.wolsteincenter.com/policies.aspx>.

Q: Which entrance should I use when arriving at the Wolstein Center?

A: Gate A, which is on the corner of Prospect Ave. and East 21st Street.

Q: What time will the Wolstein Center doors open?

A: The Wolstein Center doors will open at noon. We encourage you to take your seat by 12:30 p.m. to enjoy the pre-show videos that will run prior to this event.

Q: Is there a dedicated entrance for people with special needs?

A: All entrances can receive guests with special needs. Guests in wheelchairs or unable to use stairs may use designated areas that are on the same level as the main concourse. If you are accompanying someone in a wheelchair and a seat is not available, please ask an usher to obtain a folding chair for you. Special needs guests can use the pull-around that is accessible from Prospect Avenue near the corner of E. 18th and Prospect.

Q: Will John Glenn be signing autographs?

A: Unfortunately, no. Senator Glenn will not be available to sign autographs or interact with the audience.

TICKETS & REGISTRATION

Q: How can I obtain a ticket?

A: CSU has a limited number of complimentary tickets available for the general public that will be distributed by lottery only. For your chance to secure a ticket, click on this link <https://csutix.csuohio.edu/csutix/johnglenn/publiclottery.cfm> and select "General Public Registration."

Q: Is there a limit to the number of tickets I can receive?

A: Tickets are limited to one per registrant.

Q: When and where can I pick up my ticket?

A: Tickets will only be distributed on the day of the event, Friday, March 2, at registration tables that will be set up inside the Wolstein Center. Please enter through Gate A, which is also known as the "Time Warner Cable" gate.

PARKING/TRANSPORTATION

Q: Where can I park?

A: Several privately owned and operated parking lots are within walking distance of the Wolstein Center. These lots are not operated by CSU. Rates vary by day of week, time of day, lot location, and event(s). Several of the closer lots are located on Prospect Avenue, East 18th Street, Carnegie Avenue, and Central Avenue.

Limited City of Cleveland metered parking is available on both Carnegie and Prospect Avenues. Parking is restricted to posted times and duration. There is no street parking on East 21st Street. On street parking is sometimes prohibited due to weather conditions or traffic control. Please note that CSU does not manage nor control on street parking.

Q: Is handicap-accessible parking available, and if so, where is it located?

A: During Wolstein events, parkers with state-issued, disability license plates, placards or hangtags are directed to park in the access drive on the north side of the Wolstein Center. The drive is accessed from Prospect Avenue and has 26 parking spaces.

Q: What is the best driving route to the Wolstein Center?

A: Click the following link for directions and a map to the Wolstein Center: <http://www.wolsteincenter.com/directions.aspx>

Q: Is the Wolstein Center close to an RTA stop?

A: Take the Blue, Green, or Red Line trains downtown to Tower City/Public Square. Cost: \$2.25 for one way, or \$5.00 all day. At Public Square, Ontario and Euclid, take the E-Line Trolley (it is a small bus that is green and gold, and shaped like a trolley.) This bus will take you directly to The Wolstein Center. Cost: FREE